OLGA GALVANEK

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# EDUCATION

## Community College of Allegheny County, Pittsburgh, PA

## Software Development Certificate (June 2022)

* Courses concentrated on: Java, MS SQL Server, HTML&CSS, System Design and Analysis
* Participant in the BNY mentorship program (Fall 2021)

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## University of Pittsburgh, Pittsburgh, PA

## Bachelor of Science in Computer Science/Minors in Mathematics and Russian

# PROFESSIONAL EXPERIENCE

University of Pittsburgh Medical Center, Pittsburgh, PA **IT Returnship Intern,** (June 2022 – Present)

* Implemented enhancements to an existing API using PL/SQL, C#, .NET, and Visual Studio.
* Built Unit Tests using Visual Studio to ensure robust system changes.
* Learning skills on how to develop RESTful APIs.
* Developing knowledge in project management through exposure to Scrum methodologies and Agile frameworks in IT.

Community College of Allegheny County, Pittsburgh, PA **Part Time** **Professional Tutor**, (2021 – 2022)

* Supported and assisted students with assignments and exam preparation for courses in Java programming, mathematics, and computer technology.
* Built friendly rapport for students to feel comfortable and respond to their needs for learning assistance.

## Old Navy, Pittsburgh, PA Part Time Retail Associate, (2019–2020)

* Engaged with a diverse population of customers to ensure a positive shopping experience and provide top level customer service.

Federated Investors, Pittsburgh, PA **Software Engineer,** (2000)

* Analyzed financial system module to implement faster computations.
* Performed database analysis using SQL and updates to a new system release.

Impact Innovations**,** Columbia, MD **System Analyst,** (1998 – 2000)

* Build client/server system for the FBI money laundering unit with SQL database backend and PowerBuilder.
* Worked on system requirements gathering for the financial system for Dept. of Defense.
* Build Crystal Reports data repository using views and SQL statements in the Oracle database.

PricewaterhouseCoopers**,** Rosslyn, VA **System Analyst Consultant,** (1995 –1998)

* Oracle Database enhancements and support for the Military Sealift Command. Programmed business logic using PL/SQL to handle transactions on the server and Visual Basic GUI. Improved performance of SQL queries. Built reports using Crystal Reports.
* Prepared user training, documentation, and system testing.

American Management Systems**,** Rosslyn, VA **Programmer Analyst Consultant,** (1994 –1995)

* Coded modules in COBOL, performed bug fixes and tested logic to the enhancements of the Federal Financial System for the Dept. of VA.

# TECHINICAL SKILLS

# Programming: Java, Visual Basic, C#

# Web Application Development: HTML, CSS

# Database: Oracle (PL/SQL), MS SQL Server, database design

# Other: MS Unit Test, Postman, Subversion, GitHub

# VOLUNTEER EXPERIENCE

## Education Assistant (2011 –2019)

* Taught geography to sixth graders as part of an education consortium
* Organized, gathered, and presented geography curriculum and materials
* Managed and coordinated craft projects for elementary aged students

Baptist Homes Aid (2008 – 2009)

* Assisted senior residents in attending special events in the activity rooms
* Visited and encouraged seniors in daily activities to provide cognitive and social interactions